SERFF Tracking Number: LFPL-126362062 State: Arkansas
Filing Company: Sterling Life Insurance Company State Tracking Number: 43936

Company Tracking Number:

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Sterling Advertising Filing Six

Project Name/Number:

Filing at a Glance

Company: Sterling Life Insurance Company

Product Name: Sterling Advertising Filing Six SERFF Tr Num: LFPL-126362062 State: Arkansas TOI: LTC03I Individual Long Term Care SERFF Status: Closed-Filed-State Tr Num: 43936

Closed

Sub-TOI: LTC03I.001 Qualified Co Tr Num: State Status: Closed

Filing Type: Advertisement Reviewer(s): Marie Bennett

Authors: Mary Boyden, Bill Conley, Disposition Date: 11/13/2009

Melanie Glassic

Date Submitted: 10/28/2009 Disposition Status: Filed-Closed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

General Information

Project Name: Status of Filing in Domicile: Not Filed

Project Number: Date Approved in Domicile:

Requested Filing Mode: Review & Approval Domicile Status Comments: Filing not required

in domicile state.

Group Market Type:

Explanation for Combination/Other:

Submission Type: New Submission

Market Type: Individual
Group Market Size:

Overall Rate Impact:

Filing Status Changed: 11/13/2009 Explanation for Other Group Market Type:

State Status Changed: 11/13/2009

Deemer Date: Created By: Melanie Glassic

Submitted By: Melanie Glassic Corresponding Filing Tracking Number:

Filing Description:

Sterling Life Insurance Company

Qualified Long-Term Care Insurance Filing

FEIN Number: 13-1867829 NAIC Number: 77399

Long Term Care Advertising Filing: Conditioning Brochure Form, LTCGN_23

See attached cover letter for specific details.

 SERFF Tracking Number:
 LFPL-126362062
 State:
 Arkansas

 Filing Company:
 Sterling Life Insurance Company
 State Tracking Number:
 43936

Company Tracking Number:

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Sterling Advertising Filing Six

Project Name/Number:

Company and Contact

Filing Contact Information

Melanie Glassic, Compliance Analyst mglassic@lifeplansinc.com

51 Sawyer Rd 800-525-7279 [Phone] 425 [Ext]

Suite, 340 781-893-6905 [FAX]

Waltham, MA 02453

Filing Company Information

(This filing was made by a third party - lifeplansinc)

Sterling Life Insurance Company CoCode: 77399 State of Domicile: Illinois

1000 N. Milwaukee Ave. 6th Floor Group Code: 317 Company Type:
Glenview, IL 60025 Group Name: State ID Number:

(360) 392-9251 ext. [Phone] FEIN Number: 13-1867829

Filing Fees

Fee Required? Yes
Fee Amount: \$25.00
Retaliatory? Yes

Fee Explanation: AR \$25.00 per form.

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Sterling Life Insurance Company \$25.00 10/28/2009 31616304

SERFF Tracking Number: LFPL-126362062 State: Arkansas State Tracking Number: 43936

Filing Company: Sterling Life Insurance Company

Company Tracking Number:

TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.001 Qualified

Product Name: Sterling Advertising Filing Six

Project Name/Number:

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed-Closed	Marie Bennett	11/13/2009	11/13/2009

SERFF Tracking Number: LFPL-126362062 State: Arkansas State Tracking Number: 43936

Filing Company: Sterling Life Insurance Company

Company Tracking Number:

TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.001 Qualified

Product Name: Sterling Advertising Filing Six

Project Name/Number:

Disposition

Disposition Date: 11/13/2009

Implementation Date: Status: Filed-Closed

Comment:

Rate data does NOT apply to filing.

SERFF Tracking Number: LFPL-126362062 State: Arkansas

Filing Company: Sterling Life Insurance Company State Tracking Number: 43936

Company Tracking Number:

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Sterling Advertising Filing Six

Project Name/Number: /

Schedule Item Schedule Item Status Public Access

Supporting DocumentCover LetterYesSupporting DocumentThird Party AuthorizationYesFormLong Term Care BrochureYes

 SERFF Tracking Number:
 LFPL-126362062
 State:
 Arkansas

 Filing Company:
 Sterling Life Insurance Company
 State Tracking Number:
 43936

Company Tracking Number:

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Sterling Advertising Filing Six

Project Name/Number: /

Form Schedule

Lead Form Number: LTCGN_23

Schedule Form Form Type Form Name Action Action Specific Readability Attachment Item Number Data

Status

LTCGN_23 Advertising Long Term Care Initial LTCGN_23

Brochure Brochure.pdf

Living Your Life on Your Terms

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for more information.

TTY available at [1-888-858-8567].

STERLING HEALTH PLANS

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[P.O. Box 5348, Bellingham, WA 98227-5348] [www.sterlingplans.com]



Long Term Care

Underwritten by Sterling Life Insurance Company



Plan now for your long term care needs.

Long term care is needed when a person of any age is no longer able to care for themselves independently because of a prolonged illness, disability or accident.

For many Americans, the majority of care occurs in the community either at home, in adult day care, or assisted living facilities, the fastest growing type of care. But all long term care is expensive, and few of us can afford these costs on our own.

You owe it to yourself and your family to prepare for the unexpected. Long Term Care insurance coverage includes home health care, adult day health, assisted living facility care, hospice, respite care and nursing home care.

Call us today. A licensed agent will help you determine if Long Term Care insurance is right for you. There is no obligation to purchase any plan.

Why Sterling?

Real People.

- Your own agent
- Live customer service

Wise Choices.

- · Reliable company
- Variety of products to choose from
- Rated ["A-" (Excellent)] by A.M. Best*

Other products available from Sterling include:

- Health Insurance for Medicare Beneficiaries
- Life Insurance
- Critical Condition/Cancer Insurance Not all plans available in all areas.

Are you prepared?

One year of care in a nursing home, based on the [2008] national average, costs over [\$68,000] for a semi-private room.**

Other long term care options can also be expensive. One year of care from a home health aide would cost almost [\$18,000] a year.**

Most long term care costs are not covered by standard or Medicare health insurance plans. Help protect your assets and your family by calling Sterling today. We'll give you the facts about long term care.

^{*}A.M. Best rating information is available at: http://www.ambest.com/ratings/quide.asp

^{**} National Clearinghouse for Long-Term Care Information, US Department of Health and Human Services.

SERFF Tracking Number: LFPL-126362062 State: Arkansas
Filing Company: Sterling Life Insurance Company State Tracking Number: 43936

Company Tracking Number:

TOI: LTC031 Individual Long Term Care Sub-TOI: LTC031.001 Qualified

Product Name: Sterling Advertising Filing Six

Project Name/Number:

Supporting Document Schedules

Item Status: Status

Date:

Satisfied - Item: Cover Letter

Comments:

Attached please find a cover letter which includes the filing details.

Attachment:

DOI Letter _AR_.pdf

Item Status: Status

Date:

Satisfied - Item: Third Party Authorization

Comments:

Attached please find the necessary third party authorization.

Attachment:

Sterling LTC Authorization Letter 9.4.09.pdf



51 Sawyer Road Suite 340 Waltham, MA 02453 (781) 893-7600 Fax: (781) 647-3552 www.lifeplans.com

October 28, 2009

LTC Insurance Analyst
Arkansas Insurance Department
Life & Health Division
1200 West Third Street
Little Rock, Arkansas 72201

Sterling Life Insurance Company Qualified Long-Term Care Insurance Filing

FEIN Number: 13-1867829 NAIC Number: 77399

Dear LTC Analyst,

Please accept the enclosed filing on behalf of Sterling Life Insurance Company. A letter of filing authorization is attached. All correspondence should be addressed to LifePlans Inc.

We enclose for filing copies of the individual long-term care advertising material described below, for your review and approval. The material is for use with the following previously approved individual long-term care policy form:

LTCPOL-AR (03/06)

Comprehensive Policy

Approved 2/14/07

These advertising materials will replace the previously approved forms LTCGN_04 (7/07) which was approved by your Department on 6/18/08.

The Company's licensed agents will sell the forms on a personal contact basis.

Thank you for your review. If you need anything further or wish to discuss this filing, please feel free to call toll-free (800) 525-7279, extension 425. If everything is in order, we will appreciate receiving your approval.

Sincerely,

Melanie Glassic, Compliance Analyst

Third Party Administration & Compliance Services

LifePlans, Inc.

mglassic@lifeplansinc.com

Melanio Glassic

LISTING OF FORMS/FORM NUMBERS

Long Term Care Brochure

LTCGN_23

STERLING Life Insurance Company

DATE: July 29, 2009

TO: State Insurance Department

RE: Qualified Long Term Care Insurance Filings

I hereby authorize our filing consultants Kathleen Andrews, Mary Boyden, Bill Conley, Tara Travers and Melanie Glassic of LifePlans, Inc to communicate with Insurance Department, review and submit rates, and receive information from the Department with respect to the Qualified Long Term Care Insurance filing for Sterling Life Insurance Company.

Any questions concerning this authorization should be brought to my immediate attention.

Signature of Company Officer

Grain Bodway/Vice President